

# START YOUR RECOVERY PROCESS

**1**

Take photos of your damaged home and belongings.

**2**

Make a list of damaged or lost items.

**3**

Save yourself time. If you have insurance, you must file a claim with your insurance company.

If you do not have insurance, skip to step 4.

**4**

3 Ways To Apply

- Online [DisasterAssistance.gov](https://www.disasterassistance.gov)
- Through the FEMA app
- Call: (800) 621-3362  
TTY: (800) 462-7585

## Documents You Need To Provide to FEMA



Proof of identification



Insurance determination letter



Proof of occupancy or ownership

### Special Note

FEMA cannot provide assistance for losses that are covered by insurance.



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# COMIENZE SU PROCESO DE RECUPERACIÓN

**1**

Tome fotografías de los daños a su vivienda y sus pertenencias.

**2**

Haga una lista de artículos dañados o perdidos.

**3**

Ahórrese su tiempo. Si tiene seguro, usted necesita presentar una reclamación a su compañía de seguros.

Si no tiene seguro, vaya al paso número 4.

**4**

Tres maneras para solicitar

- En línea a través de [DisasterAssistance.gov/es](https://DisasterAssistance.gov/es)
- A través de la aplicación móvil de FEMA
- Llamando a: (800) 621-3362  
TTY: (800) 462-7585

## Documentos que necesita presentar a FEMA



Evidencia de su identificación



Carta de la decisión del seguro



Comprobante de titularidad o domicilio

### Importante

FEMA no puede proporcionar asistencia para pérdidas cubiertas por pólizas de seguro.



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# The Best Way to Send Disaster Documents to FEMA

Uploading your documents online is the fastest and easiest way to send them to us. After you apply for FEMA assistance, you can create an online account and upload documentation. Your online account will have a record of what documents were sent and when they were sent. Download the FEMA app or access the site directly by visiting [DisasterAssistance.gov](https://DisasterAssistance.gov).

## •• Online steps to upload documents

### Step 1

Visit [DisasterAssistance.gov](https://DisasterAssistance.gov)

### Step 2

Select check status

### Step 3

Login or create your online account

### Step 4

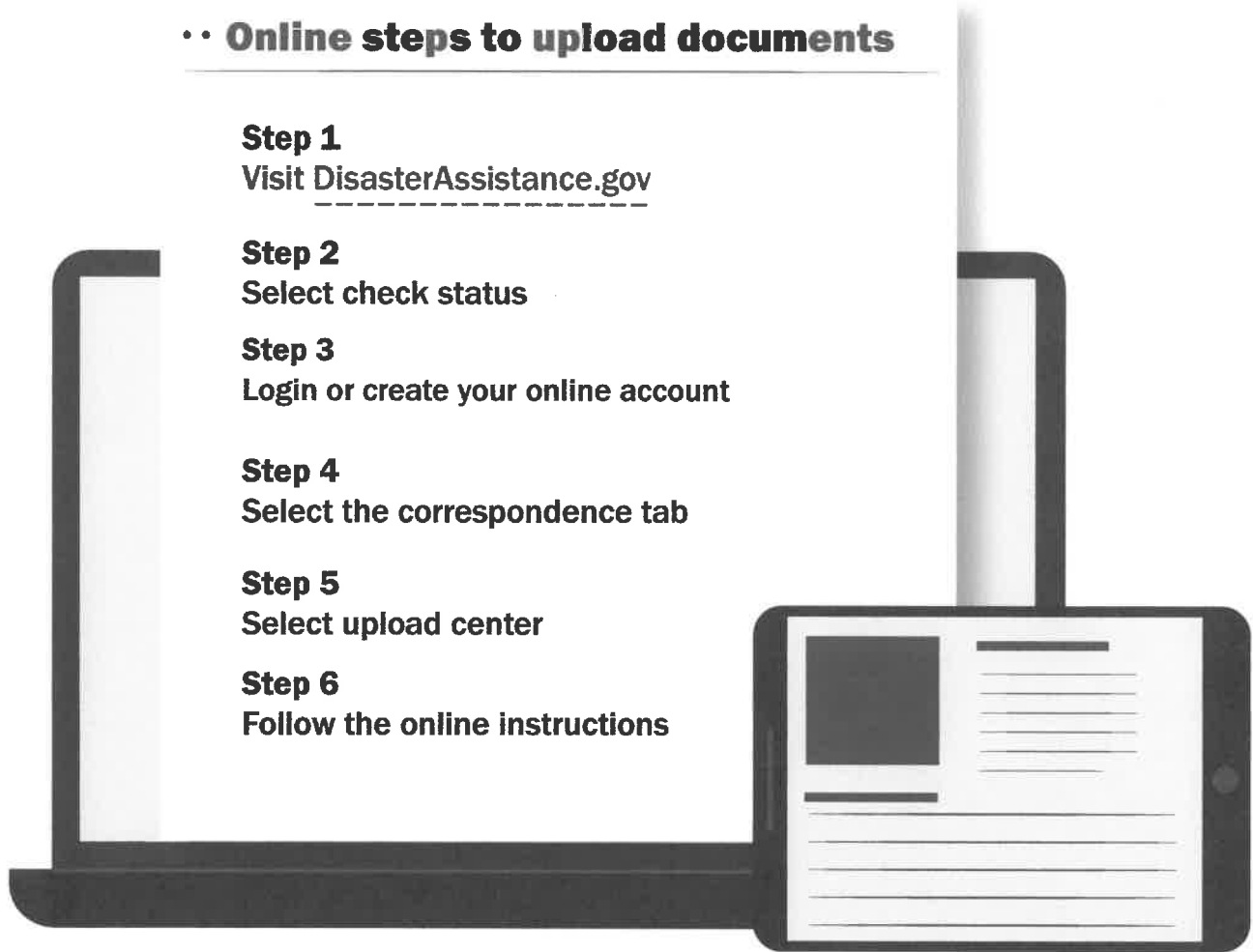
Select the correspondence tab

### Step 5

Select upload center

### Step 6

Follow the online instructions



## Four things to include on all documents

Name

Last four digits of your social security number

FEMA Application Number: **XXX-XXXX-XX**

FEMA Disaster Number: **DR-XXXX-STATE**

## Other ways to provide FEMA documents

Standard Mail:

P.O. Box 10055 Attn: FEMA

Hyattsville, MD 20782-8055

Fax

1-800-827-8112 (Cover sheet required)



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